INDIVIDUAL CONSULTATION ~ 8 Point Close: Page 1 of 2

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- 1. Did you have a great time?
- 2. How does your skin feel?
- 3. Do you have any questions I didn't answer?
- 4. Is there any reason why you would not like to start taking care of your skin with Mary Kay tonight?
- 5. Tell me...did you want to splurge & get tonight's Special:
 Or did you just want ______? Whichever you choose is fine with me!
 Is there anything else you need tonight?

How would you like to take care of that...Cash, Check or Charge? (say that slowly)

May I just share my professional opinion with you? We do have the most beautiful glamour products! But I truly recommend starting at least with the basic skin care because I know if you will invest in your skin ~ EVERTHING you put on it will be radiant....And you can WIN the Glamour products at a show!

^{*} Remember...PROMOTE the BASIC! Let them win Glamour. If she shys away from skin care:

INDIVIDUAL BOOKING for FOLLOW-UP or PARTY!!! CLOSE (Points 6 & 7 below):

- 6. I'm so excited to schedule your Follow-up Glam Appointment! Tell me, what's best for you...this week or next week? Is there any reason why you would not want to invite a few friends to join you & then I can give you some FREE products! Great! I will come 1 hour early to pamper you with the Glamour Session & then your guests can join us for some fun.
- 7. Here's your hostess packet—let's write down the date & time. Just follow the instructions inside to invite your guests & I will send out a party postcard to remind them & talk with them about their skin before the party. Your next step is to get your GUEST list back to me within 48 hours, and when you do, I have _____ as a gift for you!

 (I recommend a mascara as a gift).

INDIVIDUAL TEAM BUILDING CLOSE (Point 8 below):

Remember, when they give you an OBJECTION:

LISTEN...then Repeat it back to them...Affirm them!

Use the Mary Kay "Feel, Felt, Found" & introduce a new idea to them...

HAVE FUN! Help everyone feel their best & WORK FULL CIRCLE! It's your job!