10 Point System

TREME Class

to *holding* an

X

Hostess:

Gift Working Towards:

	Date	Check here
		1 pt each
1. Book the Facial , romance the one on one appointment and		
preprofile the customer.		
2. Send a <u>Thank You</u> note to the potential facial as soon as		
you book her. We want the note to arrive right away.		
3. Hold the Facial. When you hold the facial – you must walk		
in with the Hostess Basket . It must be so delicious		
looking – filled with goodies.		
4. Have your <u>Hostess program</u> planned and printed – hostess		
packet, card, etc. at the facial		
5. Re-book the new facial customer after you closed her on		
the sale of her Mary Kay set for her <u>Advance</u>		
Glamour/Review Facial Appointment. turn this		
appointment into the CLASS . Key: Know and use the		
Tentative Booking Approach. Key: You must say at your		
check up appointment <i>several times</i> during the facial so at		
the end she re-books.		
6. Send a <u>Thank You note</u> to your new customer thanking		
her for the time, opinion and purchase of her set – AND		
Thanking her in advance for agreeing to be one of your		
(name of the month) hostesses.		
7. Get the <u>guest list.</u>		
8. Both you and the Hostess are crystal clear about what		
specific hostess gift she is working towards. Therefore		
she has something to look forward to receiving for the		
work she will do.		
9. <u>Preprofile at least 2-3 people</u> coming to the class. Getting		
their information is vital – if they do not make the class		
you have great leads to follow up with. Finding out her		
needs before the class and knowing what she is interested		
in and what you can do for her MAKES all the difference.		
10. Expect a positive class, speak with confidence to		
everyone, be excited about what you will give to each		
person who steps into your space.		
TOTAL POINTS ACHIEVED		

If you hit all 10 points of this system you will have great classes. Start using this chart with every class you hold and watch the difference. The extra work is sooooooooo worth it. Your postponements will decrease and your booking will increase.

It's Got to be XTREME!!!

Start this page with EACH new Facial and see how many you can carry all the way to a class.