

ueens!

Queen of Wholesale

Susan Smith

Queen of Sharing

Alicia Ewbank

Queen of Retail

Kris Heidecker



Ordering Deadlines for Jan

30: Last day for phone orders **31:** Last day for online orders

Important Promo Deadlines

- Quarter 3 Star Consultant quarterly contest (Dec 16 -March 15, 2013)
- Star Consistency Challenge (June 16, 2013 through June 15, 2014)
- Class of 2014 (through July 1, 2014)

ew Year Tips for Your Business!

GIVE YOURSELF A PROMOTION

How do you do this? Simply by completing a **Power Start** each month. That is seeing *30 faces in 30 days.* If you have 4 people present at each party, you only need to hold 8 parties. That is 2 parties a week. An average class yields about \$200 in sales (at the LOW end); *your take home profit is \$800.* \$800 x 12 = \$9600 bonus for the year.

GET YOUR HEAD IN CHECK

Nothing good comes out of having a negative attitude, in order to have a FANASTIC 2014 year, you need to cultivate a positive **attitude and outlook.** You can start today by waking up each day and practice thankfulness. Then, you will want to eliminate all <u>negativity in</u> <u>your life</u> (media, music, people), etc. Finally, find something in your life that keeps you motivated. It might be reading a book, reciting affirmations, saying prayers or making a goal poster. Whatever you choose, make it POWERFUL!

BE MORE ORGANIZED

Start by having all of your customers' contact information at your fingertips, so you don't have to search for "her number." Commit to organizing your Mary Kay bag <u>BEFORE</u> classes. Pre-profile your customers so you can know in advance her colors and skin type, then pack your bag. Finally, print a Weekly Plan sheet and plan your week in advance each week knowing when you will hold Mary Kay appointments, make calls, play with family, have free time and more. <u>When you plan, you have a track to run on!</u>

varter

Margie Ewbank Kim Hayes Kris Heidecker Bonita Lepo Congratulations!

Jody McClure Kimberly Meacham Mary Northup Susan Smith

In Target Stars a

Third Quarter Ends—March 15, 2014

KRIS HEIDECKER

Total \$421.50 \$1,378.50

Sapphire Ruby \$1,978.50

Diamond \$2.578.50

Emerald Pearl \$3.178.50 \$4.378.50

Who will be our next Star?



DIAMOND STAR \$3000 WHOLESALE

EMERALD STAR \$3600 WHOLESALE

PEARL STAR \$4800 WHOLESALE











Team Leaders

Recruiter :Billie Hansen Melanie J Boutchyard Jane DeBauge Bonita L. Lepo Sandra L. Smith Amy J. Thomas # Lucille R. Christman # Stacy J. Murray

Recruiter :Kim D. Haves Jenifer L. Adamson Theresa K. Dodge Kimberly Meacham Donna Naekel Christeen A. Selz * Barbara Brewer * Julia A. Tilley * Patricia E. Tobias * Nadine G. Ward # Angelica M. Bergman # Lori Gaubriel # Patricia C. Hardin # Karen J. Salvati # Kathy A. Savage # Lynn M. Sims # Andrene Zuanich

Recruiter :Bonita L. Lepo Susan M. Hakala Jessica M. Kinney Laura A. Laures Monica A. Mattson M. McGarry-Bloom Mary K. Northrup * Joanne T. Setterberg * Carol M. Weis * Lynne M. Wright # Michelle J. Freedman

Star Team Builders

Recruiter :Melanie J. Boutchyar Mary R. Franzen Jackie L. Nagle Kristine M. Ruetter * Sarah L. Titterness # Cinda Cloud # Jessica M. Henry # Kathy A. Johnson # Shannon M. Lone # Kathleen Rollins # Sarah A. Skilling Recruiter :Barby L. Dailey

Laurie L. Mulhollem Diane Sheridan Brieann Zourkos * Sharron M. Rapp # Kathy Hahn # Amy M. Mc Cain # Debra Smith

Recruiter :Margie Ewbank Alicia Ewbank Marie T. Mangold Deanna Selsor # Judith A. Hensen



Recruiter :Jane DeBauge Jane E. Mosteller Recruiter :Renae J. Swanson Kari S. Carnahan

Look who invested in their business!

Name Susan L. Smith	Amount \$1,127.00
Marie T. Mangold	\$1,127.00
Bonita L. Lepo	\$800.50
Kris Heidecker	\$640.00
Renae J. Swanson	\$611.00
Kimberly Meacham	\$600.50
Jody McClure	\$572.50
Margie Ewbank	\$567.50
Kim D. Hayes	\$526.00
Barby L. Dailey	\$500.00
Gwen E. Rediger	\$463.50
Billie Hansen	\$404.50
Mary K. Northrup	\$400.00
Diane M. Shane	\$382.00
Aimee M. Powley	\$272.50
Brieann Zourkos	\$268.00
Reva M. Miller	\$248.00
Terri Magnuson	\$243.50
Trisha A. Muschett	\$238.50
Lisa J. Harris	\$230.75
Deanna Selsor	\$227.25

ACTIVE STATUS UPDATE \$200 to \$225

The minimum "active" status order amount has been increased from **\$200 to \$225** in wholesale Section 1 orders effective March 1, 2014. This allows Beauty Consultants to achieve and maintain "active" status, and qualify for the Earned Discount Privilege for the month in which the order is placed, and in the two

calendar months that follow.

You can read more about it in the January 2014 issue of Applause® magazine.

WHAT MAKES A HOSTESS PROGRAM INCREDIBLE! By NSD Dorothy Boyd

1) It excites YOU.

You would host a party for it if you were still a customer, so there is lots of energy in your voice when you sell the benefits of it...**Your enthusiasm is the**

critical inch!

2) Your customer completely understands it.

Either it's so simple that anyone can understand it in one sentence OR you give her a fun, pretty flyer that she's compelled to scrutinize to "get it". We have several Hostess Plans to choose from, so find one that meets the two essential criteria above. **No need to**

obsess over it, ladies. Pick one & run. They all work when you do!

Last 2 thoughts:

I have found that we communicate to the masses, but move people one-onone. I share the benefits of my hostess plan at the table with everyone, but I still have to ask each person at the individual close to get 2 bookings or more from each class. If you are waiting for women to volunteer to be hostesses, you will miss about 90% of your bookings. **Don't be a chicken. Be a Booking Superstar!** NOW is the time to take advantage of that upside & get strong on the essential skills of booking classes from your classes, then coaching them as well!





13% Recruiter Commission Level Bonita L. Lepo

9% Recruiter Commission Level Billie Hansen Kim D. Hayes Timmi Davis

4% Recruiter Commission Level Alicia J. Kugler Martha Mason \$315.87 \$84.92 \$73.53 \$208.53 \$46.24 \$45.08

February 2014 Business Briefing

On-Going in February

*Class of 2014 (through July 1, 2014) *All-Star Star Consultant Consistency Challenge (through June 15, 2014) *Quarter 3 Star Consultant Quarter Contest (December 16 - March 15)



TRUM BUILDING TIPS by NSD Robin Rowland

Always **facial** your prospective Team Member before you give her career information. She cannot become a Consultant if she isn't sold on the product.

Have you prequalified your prospective Team Member in your mind before approaching her? **Prequalifying means:** a. She likes the product b. She has a need c. Has \$100.00

If you want to build a Team, you must ask without fear!

When you approach someone about our career, she will immediately give you an objection. Expect one, if not several. Whatever you do, don't try to overcome the objection on the spot. Your prospect will feel pushed if you do. Remember our job at this point is to sell her on getting the information, **not to recruit her on the spot.** Only give **career information** when you are in a position to give her ALL of the facts because you must "close" the interview or there is no point in holding it. You someone a facial without giving them a chance to try the product, would you?

FEBRUARY Birthdays and Anniversaries

Birthdays	Day	Anniversaries	Years	
Michelle Aylesworth	- 1	Diane Sheridan	20	
Vanice L. Perrin	2	Kathleen D. Duncan	13	
Kathryn K. DeMeritt	3	Amber D. Baldwin	11	
Lori A. Bagley	5	Elisa A. Whitehouse	8	A I
Laura A. Laures	5	Renae J. Swanson	8	
Mashelle P. Nelson	5	Jane DeBauge	7	
Joanne T. Setterberg	6	Erin J. Blankenship	6	
Diane Sheridan	6	Mary R. Franzen	6	
Patricia E. Tobias	8	Debra Smith	6	
Johanna Bauer	9	Barbara Brewer	4	that an end at all
Melanie J Boutchyard	9	Jennifer Lowe	3	
Yungmi Marra	12	Michelle Aylesworth	2	
Laurie L. Mulhollem	17	Terri Magnuson	2	
Lisa M. Evans	18	Katharine A Crawford	2	
Linda Ness	27	Lisa M. Evans	1	
Julie S. Leaman	29	Lori Gaubriel	1	

.....BECAUSE YOU HAVE TO HAVE A ROAD MAP TO GET TO YOUR DESTINATION

My Career Level Goals:

by Jan 1st		by July 1st
by Feb 1 st		by Aug 1 st
by Mar 1 st		by Sept 1st
by Apr 1 st		by Oct 1 st
by May 1 st	~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~	by Nov 1 st
by June 1 st	2	by Dec 1 st

Monthly Goals:

	Wholesale
57 	Retail
B-	Selling Appts
	Interviews
<i>ų</i>	Medal Won
	Perfect Start
	Power Start
<u></u>	Power Start Plus

QUALIFICATIONS

Medals:

Gold: 5+ new TMs in 1 month **Silver:** 4 new TMS in 1 month **Bronze:** 3 new TMS in 1 month

Other:

Perfect Start: 15 faces in 15 days Power Start; 30 faces in 30 days Power Start Plus: 30 faces in 30 days and 6 interviews

Star Consultant Goals:

- Quarter 1: June 16 Sept. 15 Quarter 2: Sept. 16 – Dec. 15 Quarter 3: Dec. 16 – March 15
 - Quarter 4: March 16 June 15

STAR CONSULTANT LEVELS

SAPPHIRE STAR \$1800 WHOLESALE EMERALD STAR \$3600 WHOLESALE

RUBY STAR \$2400 WHOLESALE PEARL STAR \$4800 WHOLESALE

DIAMOND STAR \$3000 WHOLESALE

BREAKING STAR DOWN

\$300 retail sales x 4 weeks = \$1200 retail sales (\$600 Wholesale / \$600 Your Profit) x 3 months = Sapphire Star

\$400/Week Sales = Ruby Star \$500/Week Sales = Diamond Star \$600/Week Sales = Emerald Star \$800/Week Sales = Pearl Star

oce to RED Tracking Sheet



cruit's Name:

Active: OY / ON



Active: OY / ON



Recruit's Name:

Active: OY / ON



Recruit's Name:

Recruit's Name:

Active: OY / ON



Pin

for Car!

Pin

Eligible to attend Special Leadership Events Future Director Scarf

Star Team Builder

Team Leader

Future Director

3+ Active Team Members \$50 Bonus with 4th Recruit Star Team Builder Enhance

5-7 Active Team Members 9-13% Team Commission

Eligible to go On Target

Team Leader Pin Enhancer

8+ Active Team Members **Future Director Enhancer**

DIQ

10+ Active Team Members DIQ Pin Eligible to become Sales Director

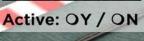


Recruit's Name:



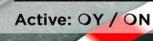


Active: OY / ON

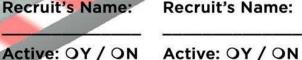




Recruit's Name:



Recruit's Name:



Working Your Business to be a Sales Director This Year!

Start By Working Your Business Consistently/

Hand out 5 business cards a day using the following dialogue:

"My director requires that I hand out 5 cards a day!! Would you like one with or without a sample? I also have some with a \$5 (\$10) coupon, but we need to book a time to get together now!"

- 2. Book 2 every day! Skin Care Classes or any other class!
- 3. Share the MK Opportunity with 3 people every week!

Have \$600 in weekly sales, backed up with a \$1200 wholesale monthly order. E-mail/Mail your Weekly Accomplishment Sheet each week!! Attend your meetings!!

Your Potential Results from Your Efforts

Building From Leads Results:

Complete 5 cards a day, 6 days a week = 1,560 leads a year. Only book 1 out of 4 - 390 bookings Sell 1 out of 10 = 156 new customers!

Booking From Booking Results:

Book 2 a day, 6 days a week = 624 bookings a year (1 in 4 will hold, that's 156 appointments)

Customer Results:

156 x 5 people = 780 new customers

Share the MK Opportunity with 3 people per week:

156 Interviews - 1 out of 4 recruit = 39 New Team Members Have \$600 in weekly sales each week - Pocket \$1200 cash every month, be in National Court of Sales and earn beautiful new jewelry!!

Can you see how this plan can benefit you and your business? Work your plan, become a director!

THE ONLY "UPGRADING" (BOOKING) DIALOGUE YOU'LL EVER NEED...

"Hi_____. This is ______calling! Do you have a quick Second?" "I'm so excited about a decision I've made. I've decided to...

- 1. Build my own business with Mary Kay Inc.
- 2. Promote myself up to one of Mary Kay's Leaders
- 3. Take my Director's challenge
- Raise money for the Mary Kay Ash Charitable foundation which supports research into the cancers that affect women and supports programs to end violence against women
- 5. Earn my first Free Company Car with Mary Kay

What I need to do is:

- 1. Get opinions from **30 women** of my presentation and products over the next two weeks and complete my training
- Share information about the Mary Kay opportunity with 12 sharp women and I know that 9 will say "no", but I am looking for the 3 that will say "yes", and this will complete my leadership training
- 3. Pamper 40 women this month so I can reach my goal in donations for the foundation.

Is there any reason why you wouldn't help me:

- 1. By letting me borrow your face and get your opinion?
- 2. Get together with me for a little career talk? It may be for you and it may not, but I get credit just for you listening, no matter what you say, *"Yes" or "No."*
- 3. By allowing me to pamper you with a hand treatment, skin care facial and a dash out the door color look that is simple, fast and easy?

WHEN THEY AGREE TO HELP YOU, then immediately give her two choices of appointments... "I have Tuesday Night or Saturday morning available. Which works better for you?"

ONCE YOU HAVE SCHEDULED A SPECIFIC TIME, then add, "Janie, we have these new UPGRADES for the women that are willing to help us with this."

"May I share with you how I can UPGRADE our time together?"

- "OUR <u>FIRST UPGRADE</u> is called "You +2". When you share your pampering with 2 women, (maybe your mom and sister or a friend from work and a neighbor), you can select \$75 in MK products of your choice for only 35. WOULD YOU LIKE TO UPGRADE our time together on Saturday and take advantage of this?"
- 2. "THE <u>SECOND</u> UPGRADE is called "You +5" and you get \$100 in MK of your choice for only 35."
- 3. "THE <u>THIRD UPGRADE</u> is the Mega-load of MK free! You get \$262 in MK products for only 24 when you partner with me and make it a Pampering Party. EITHER WAY, WHATEVER IS BEST FOR YOU! (Pause, let her answer.) Whatever she says go with it. Just make sure to get the names of the women that she is inviting so you can preprofile them and get them excited about coming. Remind her that she is helping you or the cause and you appreciate her helping you Earn your Car.



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Bounce Back Into Business!

Former Independent Beauty Consultants can restart their businesses in January!



You can help others ring in the new year with a fresh start!

Former Independent Beauty Consultants who resubmit an Independent Beauty Consultant Agreement Jan. 1-31, 2014, can be eligible to receive:

Two FREE* TimeWise[®] Replenishing Serum+C[®] (\$112 suggested retail value) AND a \$50 credit* on your first product order of \$600 wholesale or more (excluding shipping, handling and tax). Or

One FREE* TimeWise[®] Replenishing Serum+C[®] (\$56 suggested retail value) AND a \$25 credit* on your first product order of \$400-\$599 wholesale (excluding shipping, handling and tax).